

Thank you for your business.

Not satisfied with your purchase? We're here to help you.

Following are the terms and conditions that constitute our return Policy.

Before using this form:

Step 1: The return must be registered via: info@artworkxl.com

Step 2: The return has to be approved by Artwork XL

Return Policy

Returns

- Returns must be initiated within 14 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Take photos of the well-sealed box as proof of correct shipment.
- Returns must be sent with a Track&Trace code and insured.
- Commissioned artworks can not be returned. Also artworks that are sold without frame/list we can not take back when they get stretched or framed.

Refunds

- Customers will be notified via email upon receipt of returned item and status of refund.
- It may take up to 7 days for a refund to post to the account utilized for purchase.

Shipping and Handling charges

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

Company identity

Artwork XL

Att. Monique de Kruijk

Jacob Romanstraat 190
4827 HE Breda
The Netherlands
+31653755082

info@artworkxl.com

CC: 63335905

Vat: NL003881136B34

Return order form

Step 1: Provide purchase and purchaser info

FIRST AND LAST NAME	
BUSSINES NAME	
STREET ADDRESS	
CITY / STATE / ZIP	
COUNTRY	
IBAN ACCOUNT NO.	
EMAIL	
PHONE	
ORDER NO.	
ORDER DATE (DD-MM-YYYY)	
DELIVERY DATE (DD-MM-YYYY)	

Step 2: Return item and reason

Item NO. / Name artwork		Price €
Reason for return (not obligated)		

Step 3: Enclose return form with artwork in well-sealed box. Mail to address below:

Artwork XL
Att. Monique de Kruijk
Jacob Romanstraat 190
4827 HE Breda, The Netherlands